

HANG UP & CHECK IT OUT

Pennsylvania Office of Attorney General Jerry Pappert
Charitable Trusts & Organizations Sections
TOLL-FREE 1-800-441-2555

Keep this pad by your phone

Before you **accept a gift or buy** from a telemarketer...

ASK THE CALLER:

Are you a paid telemarketer? _____

What is your full name? _____

Your company's name? _____

Address? _____

Phone? _____

What are you selling or offering? _____

What have I won? _____

Then CHECK IT OUT with the Office of Attorney General
Charitable Trusts & Organizations Section!

Before you **donate to a charity or cause** over the phone...

ASK THE CHARITY'S CALLER:

What is your full name? _____

Full name of the charity? _____

Your company's name? _____

Amount of my donation
that charity receives? _____

Amount of my donation
that is tax deductible? _____

Then CHECK IT OUT with the Office of Attorney General
Charitable Trusts & Organizations Section!

ASK YOURSELF:

Do I really need this product, prize or service?

Can I afford to lose any money?

Does this sound too good to be true?

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HANG UP ON PHONY OFFERS!

Is it hard for you to hang up when telemarketers call? Practice and use these phrases to hang up on callers who make suspicious offers. YOU control the call because you can end it!

WHAT TO SAY?

- “I do not respond to telephone solicitations. Please do not call me again. Good-bye.” ***Then hang up.***
- “Send me information. I will call you back after I check with the Office of Attorney General’s Charitable Trusts & Organizations Section. Good-Bye.” ***Then hang up.***
- “If you want an immediate answer, my answer is ‘no.’ Please do not call me again. Good-bye.” ***Then hang up.***

Attorney General Jerry Pappert recommends that you...

HANG UP IMMEDIATELY IF A TELEMARKETER:

- Keeps talking after you say “no”
- Wants money from you (fees, shipping costs, handling charges, insurance, etc.) For a prize you have won.
- Offers to send a courier to pick up your check.
- Asks for your credit card, bank account or Social Security numbers.
- Insists that you make an immediate decision.
- Offers, for a fee, to recover money you have lost previously.
- Makes you feel confused or uncomfortable with words and promises.

REMEMBER

- DON’T give your credit card numbers, bank account numbers or Social Security number over the phone.
- Pennsylvania Law says when you win, you DON’T pay any money!

Report or ask about suspicious telemarketers by calling...

Office of Attorney General
Charitable Trusts & Organizations Section
PENNSYLVANIA TOLL-FREE 1-800-441-2555 or
(717)783-2853

Attorney General Home Page Address:

www.attorneygeneral.gov

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